



**CANCELLATION POLICY** - ANY reservations cancelled must be in writing and will have a \$25 cancellation fee. Reservations cancelled within 7 days of the arrival date will be charged 1 nights stay. Reservations cancelled within 48 hours will not be refunded. Pet fees for the Casitas & Bungalows are nonrefundable.

**RULES & REGULATIONS** - Our rules and policies are set to ensure the safety of all our guest and employees. If you fail to follow the rules set forth, it may result in immediate eviction with no refunds.

**IMPORTANT REMINDERS** -

- All children/teenagers must be back at a campsite by 10:00 PM. They cannot roam the park or occupy our facilities unattended.
- Please do not park vehicles, golf carts, or ride bikes on grass areas.
- Please display parking permits at ALL times. (vehicles, golf carts, motorcycles, etc.)
- No bikes, trikes, scooters, or skateboards allowed after dark.
- ALL GUEST AND VISITORS MUST REGISTER AT OUR FRONT OFFICE.
- All non-camping guest must leave the park by 10:00PM.
- You must be 21 years of age to rent any RV or tent spot, house, bungalow, bunkhouse or casita in our park. The primary renter must be onsite while any member of their party is onsite.
- The speed limit for all vehicles in our park is 5 miles per hour.
- Please park your RV, car, truck, motorcycle, or golf carts in your designated site only. Guest and extra vehicles have parking available in designated areas throughout the park.

- Vehicle owners are responsible for any and all towing fees for improperly parked vehicle removal.
- Quiet time is from 10:00 PM to 7:00 AM every day.
- Excessive noise, nuisance, public drunkenness, illegal drug use, foul or offensive language, explosives, fireworks, and firearms are not permitted at any part of the day.
- Campers are responsible for keeping their sites clean.
- Smoking or vaping is not permitted in any of our facilities, casitas, houses, bunkhouses, or bungalows. Smoking is only allowed in designated outside areas.
- Use of glass bottles and containers is discouraged throughout the park.
- No outside motorized recreational equipment allowed in our park, such as 3 wheelers, 4 wheelers, go-carts, or mini-bikes. Electric and gas golf carts that are quiet are allowed provided you register them and pay a \$5.00 per day fee for a permit and display the parking permit at all times. Only licensed drivers 21 or over are allowed to operate golf carts on our property.
- No person within the grounds shall behave in such a manner as to jeopardize the safety and health of ANYONE including themselves. Such behavior, including abusive or profane language, shall be grounds for expulsion without warning or refunds.
- **Violations may result in immediate eviction without warning or refund.**
- You must understand and agree to abide by these rules and regulations in the entirety upon check in and during the length of your stay.

**EVENT WEEKENDS ALL GUEST WILL BE REQUIRED PAY A \$10 RESORT FEE.**

### **RV SITE INFORMATION**

- Check-in time is 1:00 PM
- Check-out time is 11:00 AM
- Late check-out is available upon PRIOR approval and will be \$20 per hour.
- You must be 21 years of age or older to rent any RV site.
- The primary renter must be onsite while any member of the party is onsite.
- There will be NO exchanging of names on reservations.
- RVs must be 20 years of age or newer.
- All sites are FULL hookups.
- Pets are allowed, but must not be left unattended outside your RV for any reason.
- You are responsible for cleaning up after yourself and your pets.
- One vehicle is included with your reservation, there is a \$5 fee per day for any other vehicles, golf carts, or motorcycles.
- All vehicles must be registered with our front office. Visitors included.
- No dumping waste on the park ground.

### **MONTHLY RV SITE INFORMATION**

- Guest will be allowed to stay for 6 months at a time.
- Guest must sign & agree to our monthly rental policy.
- Guest are required to keep their RV site clean & free of clutter.
- No outside storage of personal items.
- No permanent structures are allowed.

### **HOUSE, CASITA, BUNGALOW, & BUNKHOUSE INFORMATION**

- Check-in time is 3:00 PM
- Check-out time is 11:00 AM
- Late check-out is available upon PRIOR approval and will be \$20 per hour.
- You must be 21 years of age or older to rent any house, casita, bunkhouse, or bungalow.
- The primary renter must be onsite while any member of the party is onsite.
- There is a strict occupancy limit depending on which house, casita, bungalow, or bunkhouse is rented.
- All persons must be registered upon check-in.
- There will be NO exchanging of names on reservations.
- Pets are NOT allowed in any houses, casitas, bungalows or bunkhouses EXCEPT, 1 casita (#7) with a \$50 pet fee that is nonrefundable and 1 bungalow (Elmdale) with a \$100 pet fee that is nonrefundable.
- Smoking or vaping is not permitted in any of our houses, bungalows, bunkhouses or casitas.
- We provide linens for all of our houses, casitas, and bungalows.
- We do NOT provide linens for any of our bunkhouses.
- Linens will not be changed during your stay unless approved by management.
- We do NOT provide dishes or cooking utensils. .
- Paper products & toiletries will be provided.
- Every house, casita, bungalow, or bunkhouse reservation will have a credit/debit card on file to secure any incidentals you want to charge to your account and/or any damages that occur during your stay.

**THERE WILL BE A \$10 REPLACEMENT FEE FOR ANY LOST KEYS.**

### **TENT SITE INFORMATION**

- Tents and equipment must be in good repair.
- Rates are for 2 people and 1 vehicle. \$5 per extra person/vehicle.
- Maximum of 8 people per tent site.

### **PET INFORMATION**

- Pets are allowed at every overnight site EXCEPT houses, casitas, bungalows, or bunkhouses. (besides what is listed as pet friendly)
- Pet owners are responsible for the behavior and safety of their pets.
- NO AGGRESSIVE BREEDS
- Pet owners are responsible for cleaning up after their pets.
- Dog park onsite.
- Pet waste stations are scattered throughout the park.
- Pets must NOT be left unattended outside for any reason.
- Pets must be on a leash at all times while outside.

### **LAUNDRY INFORMATION**

- Guest use only.
- Coin operated.
- Do not leave your laundry unattended.

### **GRILL & FIRE PIT INFORMATION**

- We have a limited supply of grills & fire pits available to rent per night.
- You are more than welcome to bring your own.
- No open flames.
- Grills & fire pits are only allowed on the pavement.